

Understanding Your Bill

myaccount.riopl.com

ACCOUNT INFORMATION

ACCOUNT #:
INVOICE #:
CUSTOMER NAME:

Account Information

Here you will find your customer name and account number with Rio. The current invoice number is also listed.

TOTAL AMOUNT DUE

Previous Balance	\$92.57
Payments Received	\$92.57
Balance Forward	\$0.00
Late Fees	\$0.00
Adjustments	\$0.00
TOTAL CURRENT MONTHLY CHARGES	\$57.33
Amount Due	\$57.33

Total Amount Due

This section is where you can see the total amount due for your account. We also list activity from your last invoice, including the previous amount due, payments received, late penalties, and your current charges.

Helpful Information

Whether you need the contact numbers for reporting a power outage or the information to stay in touch with Rio customer service, the details are right here. We have also provided a few resourceful websites.

HELPFUL INFORMATION

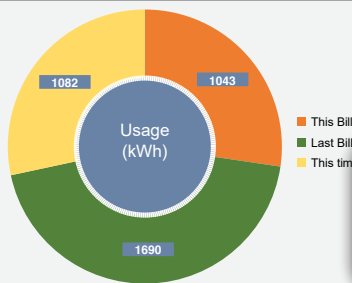
Outages and Concerns 24/7
Report power outages by calling Centerpoint Energy at 800-332-7143

Customer Care
customer.care@riopl.com
or call 866-552-0770

Payment Options
Pay online at myaccount.riopl.com
Pay by check or money order.

To lend a helping hand, you may contribute to the Rio Helping Texans program noted on the payment coupon. For more information about residential electric service please visit www.powertochoose.org. See Rio latest offerings by visiting www.riopl.com. Thank you for being a loyal Rio customer.

USAGE SUMMARY



Electricity Usage Summary

Your bill is all about how much electricity you use. At a glance, you can compare usage from your current bill to last month's bill to this time last year!

PREMISE INFORMATION

Esi ID
100890102381555554236

Service Address
123 MAIN ST
HOUSTON TX 55555

The average price you paid for electricity this month (excluding taxes):
5.5¢ per kWh

Premise Information

This is where you can see your service address with Rio and the service identifier for that address. We also display the average price you paid for electricity and the expiration date of your contract (don't forget to contact us about renewal).

Invoice Details

This area itemizes the makeup of your current month charges. Broken out are the energy charges, utility charges, taxes and regulatory fees, and any miscellaneous fees such as meter charges and processing fees. Refer to our glossary for a definition of each charge.

Remittance Slip

When paying by mail, you may detach this portion of the page and mail it in with the payment to the address shown. If your account is set up on Autopay, you will see "Autopay" as the date due.

HOUSTON TX 55555

Please return this portion with your payment
Autopay will be applied on 03/09/2023

Date Due	3/15/2023
Amount Due	\$57.33
After Due Date	\$60.20

Rio Helping Texans program
Donation Amount: \$1, \$5, \$10

\$ 5 7 3 3

Return To: **RIO POWER AND LIGHT**
PO BOX 3079
HOUSTON TX 77253

00000016156001147132900000057333

METER#	METER READ DATES	ACTUAL USAGE	PREVIOUS METER READ	CURRENT METER READ	MULT	USAGE (kWh)	BILLED (kWh)
189626887	1/25/23 - 2/23/23	YES	79213	80256	1	1043	

Energy Charges	
Non-Tiered (\$0 * 1043 kWh)	\$0.00
Utility Charges	
Utility Charges	\$55.67
Regulatory Fees	
Market Securitization (Debt) Financing Fee	\$1.56
Public Utility Assessment	\$0.10
Total	\$57.33

IMPORTANT MESSAGES

The rate billed is the base rate for fixed rate products and will not change for the length of your term. For variable products, the Base Rate only applies to the service period invoiced. For more about our products, renewal offers, and historical variable rates, visit www.riopl.com or call us at 1-866-552-0770.

If you believe this bill includes unauthorized charges, please contact us toll free at 1-866-552-0770 or email us at customer.care@riopl.com. If not satisfied with our explanation, you may submit a complaint to the PUC of Texas, PO Box 13326, Austin, TX 78711-3326 by phone (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the PUC at (512) 936-7136.

Important Messages

This segment contains any additional messages that you need to know, including additional contact information, special promotions, and other related communications.